



**Administrative and Financial Support Unit
Local Technical Assistance and Training Branch (LTATB)
North Carolina Division of Public Health**

**Public Health Administrative
and Financial Consultants
(AFSU) Newsletter
Summer 2021**

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Greetings,

As we seem to be turning the corner on COVID-19 and returning to a new sense of normalcy, we hope all are finding ways to enjoy some time to rejuvenate and refresh from the past 16 months of the COVID-19 pandemic. We know our work is not yet over and thank you all for continued devotion to public health.

We are continuing to provide prompt service, please do not hesitate to contact your Administrative and Financial Consultant by email or phone for any question or technical assistance.

Welcome Maria Turnley!

Maria will be covering the Eastern Central Region of NC starting July 1, 2021. We are so excited to have her in our unit and on our team.

Please see the attached Administrative Consultant and Nurse Consultant maps.



Reminders:

[Update Expiring Credentials to Avoid Claims Suspension](#)

NCTracks continues sending reminder notifications to providers through the NCTracks Provider Message Center Inbox detailing the requirement to update the identified provider's expiring credentials in order to avoid suspension and potential termination from the NC Medicaid program. For providers in suspension status, claims pend and will not pay. This is an ongoing process which began with system changes that were implemented on May 9, 2021.

[NC Medicaid Managed Care Provider Update](#)

NC Medicaid has updated the frequently asked questions for NC Medicaid Managed Care.

[Special Bulletin COVID-19 #169: Temporary Provider Rate Increases and Clinical Policy Changes Extended](#)

NC Medicaid is extending COVID-19 temporary provider rate increases for all providers except hospitals and clinical coverage policies through July 31, 2021. While the rate increases for [providers authorized under SL 2020-4](#) were set to expire on June 30, 2021, NC Medicaid has discretion to continue these and other temporary rate increases assuming budget availability. NC Medicaid will continue to provide updates in July on the status of these increases and may end the legislated or other rate increases at the end of July if these rate increases are not funded by the NC General Assembly.

[Medicaid Managed Care Webinars](#)

Thursday, July 15, 2021, 5:30pm to 6:30pm
Managed Care Transition Highs and Lows with extended Q/A time
Medicaid Managed Care Hot Topics Webinar Series

*The Right Service To The Right People At
The Right Time In The Right Amount.*

Aid to County

You may have noticed there are no ZZZ lines in the ATC database starting in July. Counties no longer need to report local appropriations, Medicaid revenues, fees, or grants. Only report state expenditures.

You will still need to keep financial record of Medicaid revenue, fees, and grants to balance with your general ledger.

NC Medicaid Managed Care Launched July 1

Provider Resources are Available

The launch of NC Medicaid Managed Care Standard Plans and EBCI Tribal Option is a significant milestone as NCDHHS continues to build an innovative health care system that puts the health of beneficiaries at the forefront.

The following resources are available to help you and your Medicaid patients with the transition to managed care:

- The Provider Day One Quick Reference Guide and Fact Sheet are available on the [Fact Sheet webpage](#).
- What Beneficiaries Need to Know on Day One fact sheet – [English](#) | [Spanish](#)
- [Claims Submission Guidelines and Resources \(Part 1\)](#)
- [Frequently Asked Questions and a PHP Claims Schedule \(Part 2\)](#)
- [Provider Playbook](#)

Additional information may be found at <https://medicaid.ncdhhs.gov/blog/2021/07/01/nc-medicaid-managed-care-launches-july-1>

<https://medicaid.ncdhhs.gov/blog/2021/07/09/nc-medicaid-managed-care-provider-update>

Health Equity Payment Initiative Survey

In March of 2021, [NC Medicaid announced the health equity payment initiative](#), providing certain Carolina Access providers serving Medicaid beneficiaries from high poverty areas of the State enhanced payments for a 3-month period to achieve health equity among North Carolina's Medicaid population.

All Carolina Access Providers who received health equity payments are asked to take 5-10 minutes to complete [this survey](#) by July 16, 2021. The survey allows DHHS to monitor and evaluate how these payments were used. Failure to complete the survey may result in NC DHHS recouping payments.

Additional information may be found at <https://medicaid.ncdhhs.gov/blog/2021/06/24/health-equity-payment-initiative-survey>

DPH Administrative Monitoring Schedule

Due to the COVID-19 pandemic, the DPH Administrative Monitoring Schedule is being revised.

At this time we will continue monitoring virtually, until travel restrictions have been lifted.

Please be on the lookout for notification from your DPH Administrative and Financial Consultant.

LTATB/AFSU PH Administrative & Financial Support Consultants

Eastern - **Brook Johnson**

(919) 710-0133 Brook.Johnson@dhhs.nc.gov

Eastern Central - **Samantha Smith**

(919) 306-0429 Samantha.Smith@dhhs.nc.gov

West Central - **Janelli Campuzano**

(336) 207-3300 Janelli.Campuzano@dhhs.nc.gov

Western - **Becky Webb**

(910) 815-0160 Rebecca.Webb@dhhs.nc.gov

LTATB/PHNPDU Nurse Consultants

Eastern - **Pamela Langdon**

(919) 218-5391 Pamela.Langdon@dhhs.nc.gov

Eastern Central - **Maria Turnley**

(919) 896-4855 Maria.Turnley@dhhs.nc.gov

Western &

Western Central - **Carolynn Hemric**

(919) 801-0727 Carolynn.Hemric@dhhs.nc.gov

Manager, Angela Callicutt

(984) 220-6709 Angel.Callicutt@dhhs.nc.gov

Branch Head, Susan Little

(919) 215-4471 Susan.Little@dhhs.nc.gov

<https://publichealth.nc.gov/lhd/index.htm>



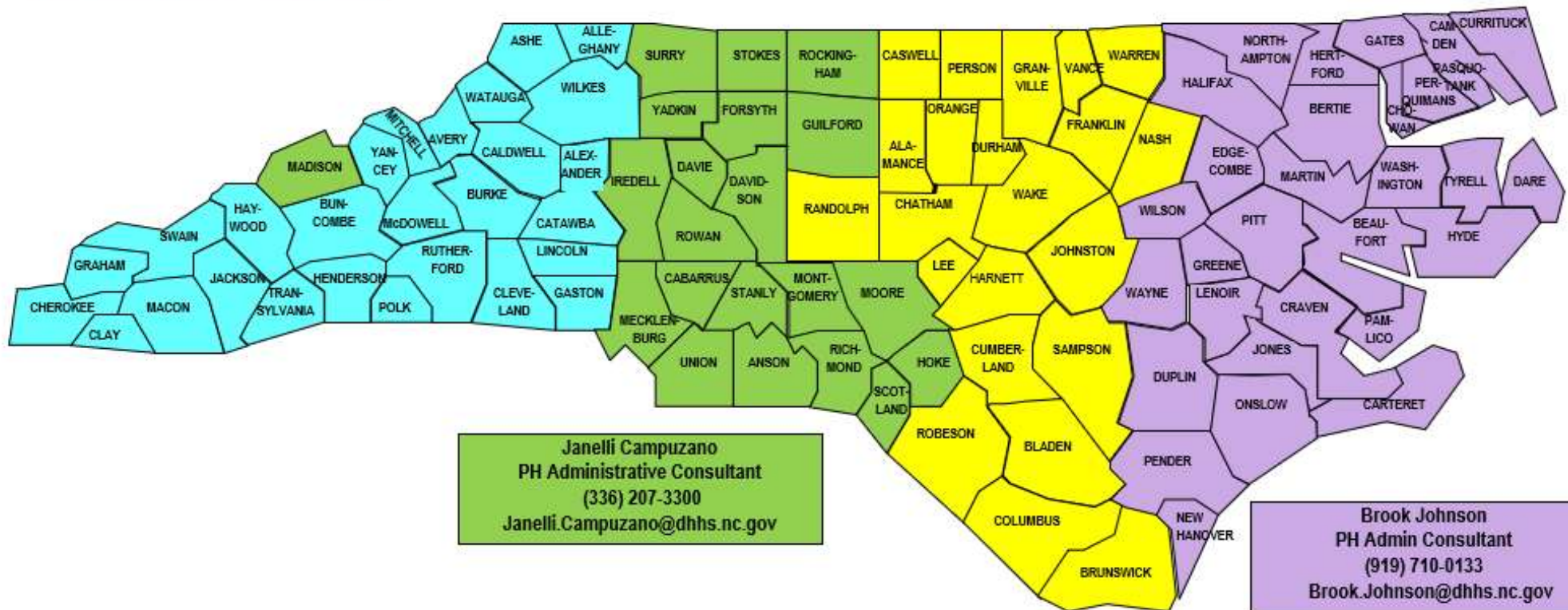
Local Technical Assistance and Training Branch

Administrative and Financial Consultants Map

04/01/2021

Rebecca "Becky" Webb
PH Admin Consultant
(919) 815-0160
Rebecca.Webb@dhhs.nc.gov

Samantha Smith
PH Admin Consultant
(919) 306-0429
Samantha.Smith@dhhs.nc.gov



Janelli Campuzano
PH Administrative Consultant
(336) 207-3300
Janelli.Campuzano@dhhs.nc.gov

Brook Johnson
PH Admin Consultant
(919) 710-0133
Brook.Johnson@dhhs.nc.gov

Susan Little, Branch Head, LTAT
Chief Public Health Nurse
(919) 215-4471
Susan.Little@dhhs.nc.gov

Angela Callicutt, Manager, Public Health
Nursing, Administrative, and Financial
Consultation
(984) 220-6709
Angel.Callicutt@dhhs.nc.gov

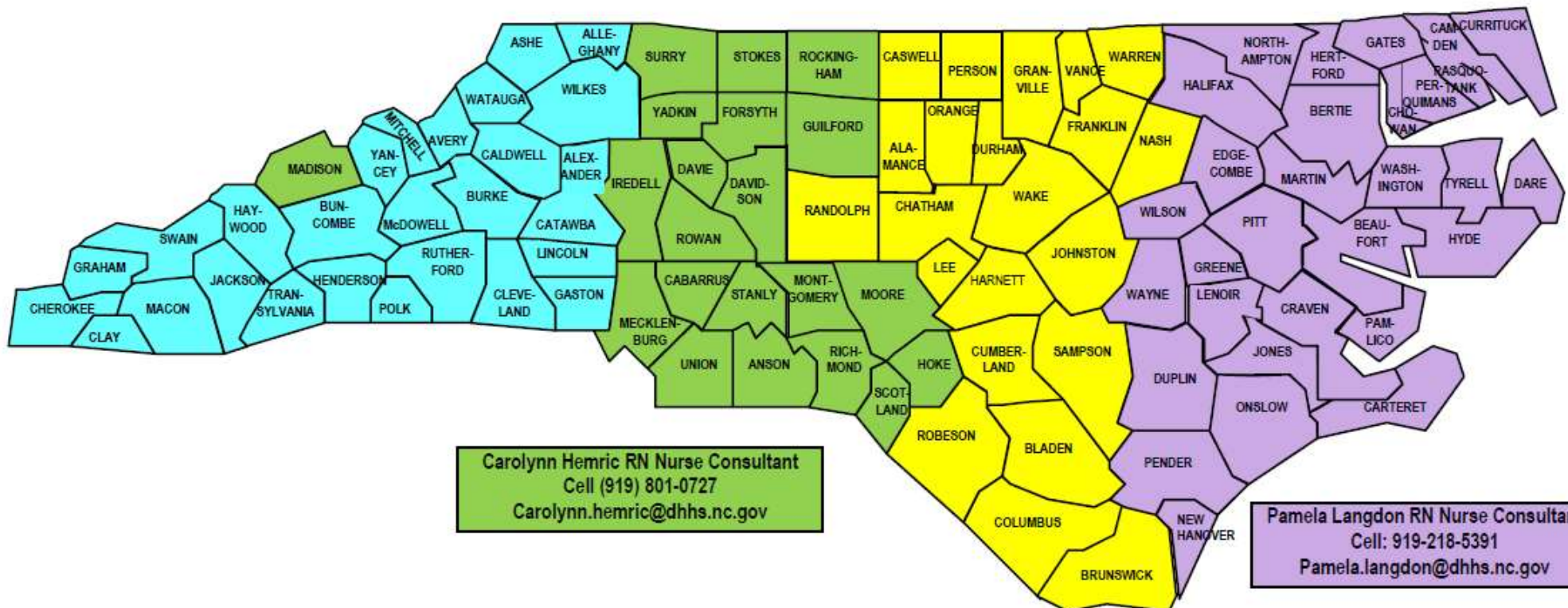
Local Technical Assistance and Training Branch

Public Health Nursing and Professional Development Unit Interim Nurse Consultants Map

07/01/2021

Carolynn Hemric RN Nurse Consultant
Cell (919) 801-0727
Carolynn.hemric@dhhs.nc.gov

Maria Turnley, RN Nurse Consultant
Cell: 919-896-4855
Maria.Turnley@dhhs.nc.gov



Carolynn Hemric RN Nurse Consultant
Cell (919) 801-0727
Carolynn.hemric@dhhs.nc.gov

Pamela Langdon RN Nurse Consultant
Cell: 919-218-5391
Pamela.langdon@dhhs.nc.gov

Susan Little, Branch Head, LTAT
Chief Public Health Nurse
(919) 215-4471
susan.little@dhhs.nc.gov

Angela Callicutt, Manager, Public Health
Nursing, Administrative, and Financial
Consultation
(984)-220-6709
Angel.Callicutt@dhhs.nc.gov